



## Huron Heat Female Hockey Association Player Withdrawal + Refund Policy

Situations will arise where families choose to, or are required to withdraw from the Huron Heat Female Hockey Association (Huron Heat) for a different reason. We understand this will happen and have taken the time to formalise our policy surrounding this.

### Withdrawal Process

1. The first step is to notify the Huron Heat registrar at [registrar@huronheat.com](mailto:registrar@huronheat.com) by e-mail of the desire to withdraw the registration.
2. Once this notification is received, Huron Heat will notify the OWHA and the registration will be cancelled.
  - a. Effective immediately, the member is no longer permitted to participate in any future Huron Heat ice times or activities.
  - b. There will be NO exceptions.
3. The Huron Heat registrar will notify the executive and the registrar once the withdrawal process has been completed with OWHA.
  - a. Once a player has withdrawn, they are not permitted to register again until the following season. This is known as the “waiting period”.
  - b. If there are unique circumstances, Huron Heat may choose to waive this waiting period requirement depending on the time of year and direction from OWHA.

### Refund Policy

A refund will only be considered based on residential relocation or injury, or at the discretion of the Huron Heat Executive, as follows:

1. All players who leave Huron Heat before the end of the season, because of residential relocation, may apply in writing to the Treasurer for a return of fees.
  - a. The withdrawal process above must be adhered to.
2. The amount of the refund will be governed by the date on which the written request was received and shall be calculated in accordance with **Appendix A**.
3. Any player, who becomes medically unfit or receives an injury that prevents her from participating in hockey for the rest of the season, shall be entitled to a refund.

- a. The amount of the refund will be governed by the date on which the injury occurred, or medical condition noted by a physician and shall be calculated in accordance with Appendix A.
  - b. The player must provide medical certification by a licensed medical practitioner in support of a refund request made on medical grounds.
4. Refunds for reasons other than relocation or injury will be considered on an individual basis, and at the discretion of the Huron Heat Executive.
  5. In the event of suspension or expulsion of a player, neither fee, nor part thereof, will be refunded.
  6. Tryout registration fees are non-refundable and are not covered in this policy.
  7. Refunds will be issued on a pro-rated basis, as outlined in Appendix A, less any administration fees, late fees and/or any other unpaid fees.

#### Appendix A

On or before September 1st	100% of the registration fee paid will be refunded. _____ Minus a \$50 admin fee.
On or before September 30th	75% of the registration fee paid will be refunded. _____ Minus a \$50 admin fee and \$60 insurance fee.
On or before October 31st	50% of the registration fee paid will be refunded. _____ Minus a \$50 admin fee and \$60 insurance fee.
On or before November 30th	25% of the registration fee paid will be refunded. _____ Minus a \$50 admin fee and \$60 insurance fee.
After November 30th	No Refund.